NEW CARELINK® REGISTRATION

For first time users and registration, you will need a registration code created for you by the Medtronic sales rep.

Go to www.CareLink.Medtronic.com and click on REGISTER CLINIC underneath the login window:

1. Type the Registration Code given to you by your Medtronic rep in the available field. Next, use the drop down box to enter your country and type in the name of your clinic.

2. Fill out the mandatory fields as noted by a (*). The username and password from this screen will be the master account created for the clinic in CareLink. Next, read Terms of Use and click ACCEPT.

3. To add additional Users to the clinic master account, click the from the upper right hand corner and click on CLINIC ADMIN. You can create additional users using the + CREATE CLINIC USER button. It is recommended that 2 administrators register.

4. Enter the mandatory information in each field as noted by the (*) and click SUBMIT. After the account is created, the new user will get an email to validate new account and be asked to login with their credentials.

HOW TO UPLOAD DATA FROM A PATIENT DEVICE

1. Sign in to your CareLink account. From Patient List screen, click + Add New Patient to start a new patient upload. If the patient already exists in your list, click on the Upload button and follow instructions for the one-time installation of the Uploader.

2. Once downloaded, double click on the file to open and Accept the Terms to the license agreement. Click Next.

3. Click Install and wait for installation process. There will be a pop-up window to disconnect any meter or CareLink USB devices. Click OK to continue the installation.

4. After installation is complete, click Finish.

5. Select the device you want to upload. If the patient brings in both their pump and meter, and the meter is linked to their pump, only uploading the pump is necessary. This is a one time setup.

6. Continue to follow the instructions on the screen to complete the device upload. Previously uploaded devices will appear on the screen. Once a device has completed the upload process, click on Refresh to update your screen.
HOW TO MOVE PATIENT DATA TO THE CARELINK SECURE CLOUD

Moving your existing data to our secure cloud enables you to access all of your patient data and profiles. To quickly get started on the web to access all of your data, you will need to migrate your patient’s historical data from the CareLink Pro software on your computer desktop to the NEW CareLink. Begin at the main screen of the old CareLink Pro software.

1. On the top of the screen select Tools > Migrate to the new CareLink.

2. Enter your login information you previously created for CareLink Pro on the web. Click Sign In.
   NOTE: Only clinic administrators are allowed to migrate data. Login with clinic administrator credentials here.

3. Once logged in, check the box on the bottom left if you would like to keep the preferences you have saved in your profile for your new CareLink clinic account and Click Start.

4. A series of automatic steps in the migration will occur, be sure not exit out of this program.*
   *NOTE: If you exit the migration process while during one of the stages, go back to the Migrate the new CareLink from the Tools menu and click on the Continue Migration button. It will pick up where it left off.

5. Click Finish once migration is complete.